#### USER MANUAL - NEO20S



# elebia®

smart lifting solutions

# Table of Contents

- 4 General Information
- 4 General Precautions
- 5 Restrictions
- 6 Main Features
- 7 Specifications
- 7 Regulatory Standards
- 8 Remote Control
- 9 FCC, IC, CE & ARIB
- 10 Battery
- 10 Charger
- 11 Lifting Procedure
- 12 Manual Unlock
- 13 Conformity Declaration & Manufacturer's Certificate
- 14 Warranty
- 14 Inspection & Maintenance

This user's manual covers the Application, Operation, Use and Maintenance of the elebia NEO20S lifting hook.

NOTE: disconnect power sources prior to handling.

#### Warning

Prior to operation and/or maintenance of elebia products, read and understand the information provided in this user's manual.

Failure to review and utilize recommended applications, operation and maintenance instructions may result in serious injury to operator and others.

It is the sole responsibility of the operator to ensure the correct manipulation and handling of any load while using any of the elebia products. Automated processes in any lifting operation, whether attaching and/or releasing any load, or other, must always be submitted to visual inspection of the operator. elebia designs and produces automated lifting solutions which enhance safety and productivity but can never replace the responsible and provident handling of all lifting processes.

#### General Information regarding the NEO20S lifting hook

Users must be aware of all operating conditions. Please contact our technical service in case of doubts and/or questions.

- The NEO20S lifting hook has specifically been designed for the vertical lifting and transporting/ moving of loads.
- The Working Load Limit of 20,000 kg./44,092 lb. indicated is per lifting hook.
- Safety factor of 4:1.

#### **General Precautions**

Inappropriate use of the NEO20S lifting hook may give place to potentially dangerous situations and, if not prevented, these could lead to death or serious injury. To avoid such situations we encourage to meet the following instructions:

- 1. Always read the user's manual instructions before using the NEO20S lifting hook.
- 2. Any operator must be familiarised with the NEO20S lifting hook's operation controls, procedures and warnings.
- DO NOT operate the NEO20S lifting hook before having completely read and understood the manufacturer's user manual and instructions.
- 4. DO NOT operate the NEO20S lifting hook if it has been altered without the manufacturer's approval.
- 5. DO NOT operate the NEO20S lifting hook if it is not working properly or if working unusually.
- 6. DO NOT operate the NEO20S lifting hook nor repair it if it is damaged or lacks components.
- 7. DO NOT lift more than the Working Load Limit of 20,000 kg./44,092 lb. indicated per NEO20S lifting

hook and in the CE stamp.

- 8. DO NOT use the NEO20S lifting hook to lift, sustain or transport people.
- 9. DO NOT lift loads over people and ensure that people remain at a distance from the load.
- 10. DO NOT operate the NEO20S lifting hook unless all people are, and remain outside, the area of the sustained load.
- 11. DO NOT operate the NEO20S lifting hook if there are people touching or manipulating it.
- 12. DO NOT lift loads unless the load slings, chain slings or other accessories are of the correct size and suitably fastened to the NEO20S lifting hook.
- 13. DO NOT operate the NEO20S lifting hook with twisted, tangled, damaged or worn load slings, chain slings or other means and/or lifting accessories.
- 14. DO NOT lift the load until the closure system of the NEO20S lifting hook is confirmed locked.
- 15. DO NOT operate the NEO20S lifting hook if it does not meet the lifting procedure specified in section 11 of the user manual.
- 16. DO NOT leave the weight sustained on the NEO20S lifting hook unattended unless specific precautions have been taken.
- 17. DO NOT allow the use of the NEO20S lifting hook to make electrical or earth contact in welding operations.
- 18. DO NOT allow the NEO20S lifting hook or lifting chains to be touched by a live welding electrode.
- 19. DO NOT withdraw nor cover the warning signs (i.e. LED Status Indicator) of the NEO20S lifting hook.
- 20. DO NOT operate the NEO20S lifting hook if it lacks the safety signs or if they are illegible.
- 21. DO NOT modify the NEO20S lifting hook (by welding, grinding, etc.), as this can adversely affect its operation and safety.
- 22. Provide notification of any malfunction or abnormal performance of the NEO20S lifting hook after it has been disconnected for its repair.
- 23. The NEO20S lifting hook must be stored clean and in a non-humid area to protect against corrosion.
- 24. DO NOT store the NEO20S lifting hook with the battery inserted.

#### Restrictions

#### · Influences resulting from temperature

The elebia NEO20S lifting hook has been designed to be used in normal atmospheric conditions and in a temperature range from -20 °C to 60 °C / -4 °F to 140 °F. The NEO20S lifting hook must not be used if these conditions are not met.

· Influences from acids/alkalines and chemicals

The elebia NEO20S lifting hook must not be exposed to acids/alkalines or their vapours, as certain production methods may release acids and/or vapours.

### Main Features of the NEO20S lifting hook



### **Specifications**



93 / 3.66

### **Regulatory Standards**

55 kg. / 121.25 lb.

FCC C C C C ARIB

#### The NEO20S lifting hook certifies with the following regulatory standards:

ASME B30.20-2010 ASME BTH-1-2017 EN 10204 3.1.B ETSI EN 300 220-1 V3.1.1 ETSI EN 300 220-2 V3.1.1 ETSI EN 303 446-1 V1.1.0 ETSI EN 303 446-2 V1.1.0 **UNE-EN 1050** UNE-EN 13135:2013 UNE-EN 60204-1:2007 UNE-EN 60730-1:2013 UNE-EN 61000-6-4:2007 UNE-EN 61000-6-2:2006 UNE-EN ISO12100:2012

Directive on Machine Safety (D2006/42/EC) EMC Directive (2014/30/EU) Low Voltage Directive (2014/35/EU) Radio Equipment Directive (2014/53/EU) ARIB Construction Design Certification N. 203-JN0689. FCC Identifier 2ACLHEVO for Equipment Class: Digital Transmission System.

Assurance of Production Quality in accordance with ISO9001 Each NEO20S lifting hook is delivered with the CE stamp and a declaration of CE conformity



# Remote Control

The NEO20S lifting hook can be paired to the eMAX remote control, the eMINI remote control and/or the eINST installable remote control.

The eMINI is a small and compact remote control. With the eMINI remote control, the operator can open and close the NEO20S lifting hook and control its battery level. The eMINI also displays sensor information and maintenance messages.

For more information on the eMINI remote control, please refer to the eMINI remote control user manual (downloadable from https://elebia.com/downloads/)

#### Working Modes

#### The remote can work in 2 different modes:

#### > 'One button' mode:

'elebia' button: locks and unlocks the NEO20S lifting hook.

> 'Two buttons' mode:

'elebia' button: locks the NEO20S lifting hook 'mode' button: unlocks the NEO20S lifting hook

#### To switch between modes, press and hold the 'elebia' button for 10 seconds.

#### Power Supply \_\_\_\_\_ \_\_\_\_\_\_ 1 3V lithium battery (CR2032) Available Code Combinations \_\_\_\_\_\_ 65,536 different combinations Detection of Errors in Transmission \_\_\_\_\_\_ 2 CRC bytes + Forward Error Correction \_\_\_\_ 2 Buttons Frequency Selection \_\_\_\_\_ 1 \_\_\_\_\_\_ 868 MHz / 924.1 MHz Frequencies \_\_\_\_\_ Communication \_\_\_\_\_ Radiated Power \_\_\_\_\_ under 5 dBm Antenna \_\_\_\_\_ Printed circuit Range \_\_\_\_\_ **100 metres** / 330 Feet Working Temperature \_\_\_\_\_\_ -20 °C to 85 °C / -4 °F to 185 °F Dimensions



## **Display Information**

0 to 9:	Battery level of the NEO20S lifting hook
A:	Low battery level of the eMINI remote control
C:	Maintenance review of the NEO20S lifting hook
1b:	One button mode
2b:	Two buttons mode
b:	The eMINI remote control does not detect the
	NEO20S lifting hook
	- battery is not inserted - battery is off

- battery is discharged

Bi-directional return of receiver battery status Minitel box (68 x 52 x 17 mm. / 2.68 x 2.05 x 0.67 in.)

### eINST

The NEO20S lifting hook can also be controlled using a free channel of the crane's master control. The eINST remote control has to be placed in the crane relay cabinet, where only simple wiring is needed. It may be used by pairing to a free channel of the crane's master control. It is compatible with all cranes.

Available as 24 V DC or 48 V DC Dimensions: 80 x 140 x 45 mm. / 3.15 x 5.51 x 1.77 in.

For more information on the eINST remote control, please refer to the eINST remote control user manual (downloadable from https://elebia.com/downloads/)

#### eMAX

The eMAX is our most advanced remote control. It displays all the info in a big high-resolution screen and a high-profile keypad, yet remains handy and lightweight.

For more information on the eMAX remote control, please refer to the eMAX remote control user manual (downloadable from https://elebia.com/downloads/)

# FCC, IC, CE & ARIB

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter, except in accordance with FCC multi-transmitter product procedures.

Any changes or modifications not expressly approved by the warranty of this device could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna; Increase the separation between the equipment and receiver.





#### Battery

The battery status is indicated by a 14 segment Eink display. The battery is fully charged when the 14 Eink segments are black, and as the battery discharges the segments turn white.

The battery is completely discharged when all 14 Eink segments are white.

High capacity: 3 hour charge – 5,000 cycles / 250 hours in standby mode.

For more information about the battery, please refer to the evo2 battery user manual (downloadable from https://elebia.com/downloads/)

Technology		
Maximum Voltage		
Nominal Voltage		
Nominal Capacity		
Protection Circuit		
Maximum Discharge Current		
Charge Indicator		
Temperature (Charge)		
Temperature (Discharge)		
Temperature (Idle)		
Weight		



Rechargeable Li-Ion 12.4 V DC 10.95 V DC 3.2 Ah DC Charge, Discharge, Overvoltage 6.4 A Eink 14 Segment Display 0 °C to 45 °C / 32 °F to 113 °F -20 °C to 50 °C / -4 °F to 122 °F -20 °C to 60 °C / -4 °F to 140 °F 150 g. / 5.29 oz.

### Charger

#### **Technical Specifications:**

Input Voltage	
Output	12.6
Charge Indicator	No
Charge Complete Indicator	No

100-240 V AC / 50-60Hz. 1.0A (max.) 12.6 V DC / 1.2A

For more information about the charger, please refer evo2 battery charger user manual (downloadable from https://elebia.com/downloads/)

### Lifting Procedure

#### Engage





NEO20S approaches the lifting point, orients and positions itself once the hook contacts the lifting point.

The trigger makes contact with the lifting point and the closing operation begins.



NEO205's sensor recognizes the hook is in the closed position and latches automatically. (visual confirmation with the

LED's status changing from green (open) to red (do not lift) and finally to blue (closed).



The load is ready to be lifted and transported.

#### Release



Once load is safely on the ground.



The release order can be given.



The NEO20S lifting hook unlocks and opens. (red colour in LED status indicator. Do not lift.)



(green colour in LED status indicator.)

## Autoclose mode



A contact sensor detects when the hook is closed, and NEO20S closes automatically.

### Laser Pointer

The NEO20S carries a Laser Pointer as an optional feature. In lifting operations, and from a certain distance, the sense of depth can be misjudged.

The laser pointer acts as a guide in order to perfectly place and set the NEO20S lifting hook in the correct position when approaching the lifting point.

It can be manually activated by pressing the button that is beside the battery slot.



## Manual Override

If there is ever the need to manually override NEO50's electronics, the process is very simple.

02



Insert the end/tip of pole in the cover's slot.



Lower the end/tip of pole until it reaches the narrow lower end of the cover's slot.



Pull until cover opens and wait until LEDs turn green.

Disclaimer: This user manual is for information only. The manufacturer reserves the right to modify any specifications.

## Conformity Declaration and Manufacturer's Certificate

ELEBIA AUTOHOOKS, S.L.U., with registered office at Plaça Pere Llauger Prim, naus 10-11, Polígon Industrial Can Misser, 08360, Canet de Mar, (Barcelona), Spain, Tax Identification Certificate B65770265, and ISO 9001 Certificate No. 9000041

#### DECLARES:

Under its sole responsibility, that the following NEO20S Lifting Hook, with serial number \_\_\_\_\_\_, with a maximum operating load of 20,000 kg., complies with the EC Machinery Directive 2006/42/EC of the European Parliament and of the Council, of 22 June 1998, on the approximation of the laws of the Member States relating to machinery, and 2004/108/EC, on the approximation of the laws of the Member States relating to electromagnetic compatibility, and has been manufactured in accordance with the following harmonised standards:

ASME B30.20-2010, ASME BTH-1-2017, EN 10204 3.1.B, ETSI EN 300 220-1 V3.1.1, ETSI EN 300 220-2 V3.1.1, ETSI EN 303 446-1 V1.1.0, ETSI EN 303 446-2 V1.1.0, UNE-EN 1050, UNE-EN 13135:2013, UNE-EN 60204-1:2007, UNE-EN 60730-1:2013, UNE-EN 61000-6-4:2007, UNE-EN 61000-6-2:2006, UNE-EN ISO12100:2012

As stipulated by Directive on Machine Safety D2006/42/EC

- CE symbol fixed to the lifting hook.

- Technical documentation filed in manufacturer's site.

Authorised signatory: Oscar Fillol Vidal Person authorised to compile the technical file. CEO of ELEBIA AUTOHOOKS



#### Barcelona, 15 March 2020

Date: Observations:	Date: Observations:

### Warranty

The warranty of the NEO20S lifting hook is for 2 years and covers parts and labour for the use envisaged and recommended in the user manual. Batteries and maintenance operations, and the materials and labour involved therein, are exempt from the warranty. Non-performance of checks and maintenance may lead to cancellation of the warranty.

Distributor / Service: Date:

This warranty is limited to the original end user of the lifting equipment and is subject to the equipment being inspected, controlled and maintained according to the producer and dealer instructions throughout the warranty period. The warranty period is 2 years from the purchase date and is subject to the conditions and measures given here.

Warranty will not be valid when any of the following measures are met:

- Overload.
- Wrong and/or carelessly use.
- Damages by not following procedures and measures.
- Damages by hoisting differing material other then indicated on the NEO20S lifting hook or stated in the user manual.
- Adapting and/or modifying the NEO20S lifting hook.
- The injudicious use of the NEO20S lifting hook, and not succeeding all indications which are stated in the user manual.
- When maintenance inspections have not been carried out by the authorised elebia Technical Service.

The manufacturer is not responsible for incidental damage or damage due to wrong use of the lifting tools as well as from violation of this manual.

### **Inspection & Maintenance**

At least once a year, or in case of any damage to the NEO20S lifting hook, the hook should be inspected, tested and if necessary returned to Elebia Autohooks SLU Technical Service for review. The frequency of inspections and tests may vary according to the intensity and type of use.

Proper maintenance of the NEO20S lifting hook will lengthen its useful life. It is the user's responsibility to respect the General Precautions, Warnings and Restrictions included in this user's manual, to undertake the corresponding inspections, and to withdraw the product in the event of deterioration or malfunction.

Frequent visual inspection to detect cracks and deformations, and inspection of crucial parts is recommended. In the event of cracks or deformations of over 1%, the mechanism must be withdrawn.

# Maintenance Check

Date:	Date:
Observations:	Observations:
Date:	Date:
Observations:	Observations:
Date:	Date:
Observations:	Observations:
Date:	Date:
Observations:	Observations:
Date:	Date:
Observations:	Observations:

smart lifting solutions



Plaça Pere Llauger Prim, Naus 10-11 Polígon Industrial Can Misser 08360 Canet de Mar (Barcelona) Spain Tel. (+34) 93 543 4706

> www.elebia.com info@elebia.com